

DAFTAR PUSTAKA

- Ariffin, S., Yusof, J. M., Putit, L., & Shah, M. I. A. 2016. *Factors Influencing Perceived Quality and Repurchase Intention Towards Green Products*. *Procedia Economics and Finance*, 37(16), 391–396.
- Basar, & Samsul. 2011. *Pengaruh Pengembangan Produk Terhadap Minat Beli Ulang*, 11–22.
- Baskara, & Sukaadmadja. 2016. *Pengaruh Online Trust dan Perceived Enjoyment Terhadap Online Shopping Satisfaction dan Repurchase Intention Lazada Indonesia*. *Fakultas Ekonomi dan Bisnis Universitas Udayana*, Bali. 5(11), 7214–7244.
- Basyar, K. 2016. *Manfaat Terhadap Niat Beli Ulang Secara Online*, 8(2), 204–217.
- Chaffey, D. 2015. No Title. In *Digital Business and E-commerce Management* (Sixth Edit, p. 152). Edinburgh: Pearson.
- Choi, J., Seol, H., Lee, S., Cho, H., & Park, Y. 2008. *Customer satisfaction factors of mobile commerce in Korea*. *Internet Research*, 18(3), 313–335.
- Harpe, S. E. 2015. *How to analyze Likert and other rating scale data*. *Currents in Pharmacy Teaching and Learning*, 7(6), 836–850.
- Hox, J. J., & Boojie, R. H. 2005. *Data Collection, Primary vs. Secondary*. Elsevier Ltd.
- Hsu, M., Chang, C., Chu, K., & Lee, Y. 2014. *Computers in Human Behavior Determinants of repurchase intention in online group-buying: The perspectives of DeLone & McLean IS success model and trust*. *Computers in Human Behaviour*. 36, 234–245.
- Jennifer, G. 2013. *Analyzing the Social Web*. (E. Steve, Ed.). Waltham: Elsevier Ltd.
- Ken. 2018. *Peta E-Commerce Indonesia*. *iprice.co.id*. 21 November, 2018

- Lemon, J., Degenhardt, L., Slade, T., & Mills, K. 2010. *Quantitative Data Analysis*. *Addiction Research Methods*, 163–183.
- Mohd, N., & Mohd, N. 2017. *Journal of Air Transport Management Flight ticket booking app on mobile devices : Examining the determinants of individual intention to use*. *Journal of Air Transport Management*, 62, 146–154.
- Morris, M. G., Hall, M., Davis, G. B., Davis, F. D., & Walton, S. M. 2003. *arterly*, 27(3), 425–478.
- Nisfiannoor, M. 2009. *Pendekatan Statistik Modern*. (N. A. Dini, Ed.) (Vol. 1). Jakarta: Salemba Humanika.
- Noor, Juliansyah. 2017. *Metodologi Penelitian: Skripsi, Tesis, Disertasi, Dan Karya Ilmiah*. Ketujuh. Jakarta: Kencana.
- Oktarini, M. A. S., & Wardana, I. M. 2018. *Peran Customer Satisfaction Memediasi Pengaruh Perceived Ease of Use dan Perceived Enjoyment Terhadap Repurchase Intention*. *Fakultas Ekonomi dan Bisnis Universitas Udayana*, Bali. 7(4), 2041–2072.
- Pardede, Ratlan, and Renhard Manurung. 2014. *Analisis Jalur/Path Analysis : Teori Dan Aplikasi Dalam Riset Bisnis*. Jakarta: Rineka Cipta.
- Sonia, P., & Devi, C. 2018. *Peran Customer Satisfaction Memediasi Pengaruh Online Trust Terhadap Repurchase Intention (Studi pada Konsumen Florist Online di Kota Denpasar)* *Fakultas Ekonomi dan Bisnis Universitas Udayana (Unud)*, Bali. 7(6), 2856–2886.
- Tersiana, Andra. 2018. *Metode Penelitian*. Pertama. Yogyakarta: Start Up.
- Thomas. 2017. *Problem Pembayaran Menggunakan BCA Klik Pay*. inside.kompas.com. 21 November 2018
- Weng, J. T., Ting, H., Run, E. C. de, & Tan, S. 2016. *Disposition and Repurchase Intention: A Preliminary Study of the How and Why*. *Procedia - Social and Behavioral Sciences*, 224(August 2015), 332–338.
- Williamson, K., Given, L. M., & Scifleet, P. 2017. *Qualitative data analysis. Research Methods: Information, Systems, and Contexts: Second Edition*. Elsevier Ltd.

Yan, Z., Cheng, Y., Yan, P., & Deng, R. H. 2017. *Trust Management in Mobile Platforms. Handbook of Blockchain, Digital Finance, and Inclusion* (1st ed., Vol. 2). Elsevier Inc.

Yanto, Apri. 2016. *Mengapa Situs Marketplace di Indonesia Bisa Menjadi Begitu Populer*. id.techinasia.com. 22 November 2018.

Yuniarti, V. S. 2015. *Perilaku Konsumen Teori dan Praktik*. Bandung: CV Pustaka Setia.

Yusra, Yenny. 2017 Riset PwC tentang Consumer Behaviour dan Layanan E-Commerce di Indonesia. dailysocial.id. 21 November, 2018.